

# Tameside Needs

## Welcome to the Tameside & Glossop HIV Survey

This survey will help George House Trust write a report and recommendations about HIV services for people living with HIV, for Tameside & Glossop NHS and Tameside Council.

Please ONLY answer this survey if you live in Tameside Council's area, or in Glossop.

Your answers will only be seen by Chris Morley at George House Trust. The survey is anonymous.

There is a prize draw for taking part in the survey - two winners will have £50 cash each. If you want to be in the prize draw please add a name with your phone number / email address on the last page, so we can contact the Tameside winners.

### Involving people with HIV

George House Trust is committed to involving HIV positive people in consultations for Local Authorities, NHS and national bodies (such as the Department of Health). We recognise the importance of a strong service user voice in consultations.

We have no control over the decisions that Tameside NHS and the Council may make following this consultation and the recommendations in our Report.

We will publish the results of this consultation in the Report and recommendations.

## Tameside HIV Needs

Your answers are confidential.

Finding out about you

### 1. Are you ....

Someone living with HIV

A partner / carer of someone living with HIV

### 2. What sex are you?

Male

Female

Other (please specify)

### 3. What is your postcode? (for example OL7 7FX)

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## 4. How old are you?

15-20 years

21-25 years

26-30 years

31-35 years

36-40 years

41-45 years

46-50 years

51-55 years

56-60 years

61-65 years

66-70 years

71+ years

I do not want to say

## 5. I help care for / look after .....

No one

My Partner / Husband / Wife

A child

A friend

Someone else

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## 6. Are you .....

- In paid work
- Self-employed / own business
- Doing voluntary work
- On sickness benefits (such as Employment Support Allowance, Incapacity Benefit)
- On unemployment benefits (such as Job Seekers Allowance)
- Receiving Support from UK Borders Agency / National Asylum Support
- Not allowed to work because of Immigration Rules
- A student
- Retired
- I do not want to say what I do during the working day

Other (please say how you spend the working day)

## 7. What is your ethnic background?

- White British
- Irish
- Other white
- Black African
- Black Caribbean
- Black other
- Indian, Pakistani, Bangladeshi
- Other Asian / Oriental
- Other / Mixed
- I do not want to say

Other (please say)

## 8. My sexual relationships are ...

- I'm heterosexual / my sexual partners are of the other sex (women with men / men with women)
- I'm bisexual / my sexual partners are from both sexes
- I'm gay / lesbian / my sexual partners are of the same sex
- I do not want to say

## Tameside Needs

### 9. What's your nationality / what country are you a citizen of?

United Kingdom / British Citizen

Irish

I do not want to say

Please tell us your country of birth / nationality

### 10. What is your immigration status?

UK / British / Irish Citizen

EU National

Refugee

Granted Leave to Stay

Granted Asylum / Humanitarian Protection

Appealing Refusal of Asylum / Protection

Refused Asylum - at the end of the process

Student Visa

Working Visa

Visitor

Do not know

Do not want to answer

Other (please say)

## Using services

### 11. In the last 12 months have you used .....?

A hospital / HIV clinic

Your GP / General Practitioner / family doctor

A Dentist

HIV Community Service (like George House Trust / Body Positive North West)

Social Services (for example Tameside Council)

NHS Alcohol / Drug Service

## Using HIV clinics

We want to find out about using the hospital / HIV clinic

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## 12. Where do you go for your HIV treatment and care?

- Manchester - Royal Infirmary
- Manchester - North Manchester General Hospital
- Manchester - Withington
- Tameside - Ashton Primary Care Centre
- Oldham - Royal
- Rochdale - Bridge Centre
- Stockport - Stepping Hill
- NOT using any hospital / HIV clinic

Other HIV clinic (please say which clinic)

## 13. How do you rate your care from your hospital / HIV clinic?

	very good	good	OK	bad	very bad
Confidential	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Works with my GP / family doctor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments on your care at hospital / HIV clinic

## 14. Why do you use this hospital / HIV clinic?

- It is near where I live / work
- It is far from where I live / work, so people will not know me
- It is where I tested HIV positive
- I was told it was good
- I was told to go there
- I am NOT using any hospital / HIV clinic

Other reasons - please say why you use this HIV clinic

## 15. How can the whole hospital / HIV clinic experience and service (including pharmacy) be made better for you?

## 16. Is there anything that stops you using the HIV clinic?

What do you Need?

# Tameside Needs

We want to find out about the types of support you may need

## 17. What HIV talking support do you think you need?

- a - Talking with an Adviser
- b - Counselling
- c - Drop In / Space to meet other people with HIV
- d - Disclosure advice and support for telling other people about HIV
- e - NO need for help talking about HIV

## 18. What money and extra food needs do you have?

- e - Meals / Food
- f - Extra money, such as George House Trust Welfare Fund Payments, Crusaid grants and other charity payments
- e - NO need for extra money and food

## 19. What advice do you think you may need?

- e - Benefits advice
- e - Housing advice
- e - Money / debt advice
- e - Immigration / asylum advice
- e - Employment / back to work / training / volunteering advice
- e - Using a computer / internet / email advice
- e - NO advice needs

## 20. What do you need to know about HIV?

- e - HIV talks and information
- e - HIV treatment and side effects support
- e - HIV transmission advice and information
- e - NO HIV information needs

## 21. What information do you need about Healthier Living?

- e - Stopping smoking advice and help
- e - Reducing alcohol / drug use advice and help
- e - Exercise and physical fitness advice and events
- e - Complementary therapies (for example massage)
- e - NO healthier living information needs

## Tameside Needs

22. What help might you need from council Social Services?

- t - Help or care in your own home
- u - Meals on wheels (meals delivered to your home)
- v - Direct Payments from council social services (for you to arrange your own care)
- w - Adaptations to help you in your home (for example fixing hand rails, putting in a shower)
- NO need for Social Services help

23. What community support might you need?

- x - A community support volunteer to help, encourage and motivate you to try new things or make positive changes
- y - Support to build your confidence
- NO need for community support

24. What help and advice do you need about caring for other people?

- z - Advice, support and information about caring and helping other people
- NO need for help with caring for someone else

25. Please tell us your top 5 HIV Support Needs.

Use the letters a-z from the lists from 17 to 24. For example

d

y

r

k

p

1st choice

2nd choice

3rd choice

4th choice

5th choice

I have NO Needs

## Social Services

We want to find out about using Social Services from your local council

26. Have you ever contacted Social Services when living with HIV?

- Yes
- No

## Tameside Needs

27. Are you getting any help / Social Services from the council now because of HIV?

Yes

No

28. What type of Social Service help do you get now?

I get NO help from Social Services

Home Care

Day Care

Meals on Wheels

Direct Payments

Other (please say what help you get from Social Services)

29. How good are council Social Services?

	NOT Used	very good	good	OK	bad	very bad
Confidential	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understands HIV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flexible as my needs change	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On Time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30. Is there anything that stops you using Social Services from your local council?

31. What would encourage you to use council Social Services?

Information on services for people with HIV

Direct access to a social worker who knows about HIV

Other (please say)

## Community HIV services

We want to find out about your use of community HIV services, like George House Trust, Body Positive North West, Black Health Agency, Barnardo's Gregory's Place

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32. Have you used any community HIV services in the last 12 months?

	NOT Used	visited in person	by phone	by post	by email	used website
Black Health Agency (Manchester)	jn	jn	jn	jn	jn	jn
Body Positive North West (Manchester)	jn	jn	jn	jn	jn	jn
George House Trust (Manchester)	jn	jn	jn	jn	jn	jn
Barnardo's Gregory's Place - for children and families (Manchester)	jn	jn	jn	jn	jn	jn
Terrence Higgins Trust (THT Direct)	jn	jn	jn	jn	jn	jn

33. How do you rate their service?

	NOT Used	very good	good	OK	bad	very bad
Black Health Agency (Manchester)	jn	jn	jn	jn	jn	jn
Body Positive North West (Manchester)	jn	jn	jn	jn	jn	jn
George House Trust (Manchester)	jn	jn	jn	jn	jn	jn
Barnardo's Gregory's Place - for children and families (Manchester)	jn	jn	jn	jn	jn	jn
Terrence Higgins Trust (THT Direct)	jn	jn	jn	jn	jn	jn
Other community HIV service	jn	jn	jn	jn	jn	jn

34. If you do NOT use community HIV services, like George House Trust, Body Positive North West, why don't you use them?

- My friends / family give me all the help I need
- Concerned about confidentiality
- Concerned that people will see me
- Did not know about these services
- Do not like asking for help
- Do NOT need any services

Other reason - please say

35. What would encourage you to use community HIV services?

36. Is there anything (good or bad) you want to tell us about the community HIV services you have used?

## Tameside Needs

37. Is there anything that stops you using community HIV services?

### GP / family doctor service

We want to find out more about how you use the GP / family doctor service

38. Do you have a GP / General Practitioner / family doctor?

Yes

No

Please tell us WHY you do NOT have a GP / family doctor

39. Does your GP / family doctor know you are HIV positive?

Yes

No

40. Does your GP / family doctor work well with your hospital / HIV clinic?

Yes

No

41. Is your GP / family doctor interested in HIV?

Yes

No

42. How good is your GP / family doctor service?

	very good	good	OK	bad	very bad
Confidential	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Works with HIV clinic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interested	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Willing to learn	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

43. Is there anything you want to say (good or bad) about your GP / family doctor service?

### Dentists

We want to find out about using dentists

## Tameside Needs

44. When was the last time you saw a dentist?

In the last 12 months

1-3 years ago

3-5 years ago

Over 5 years ago

45. Do you have a dentist now?

Yes

No

46. Does your dentist know you are HIV positive?

Yes

No

47. How good is your dentist's service?

	very good	good	OK	bad	very bad
Friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Confidential	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can choose the time of my appointment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

48. Is there anything you want to tell us (good or bad) about your dentist's service?

## Looking after partners and others

The questions on this page are for people who are caring for / looking after someone else, like a partner, child or relative.

49. Do you need any help or advice about caring for someone?

Yes

No

50. What would you do if you need help and advice about caring for someone?

51. Are you caring for / looking after someone, adult or child?

Yes

No

## Tameside Needs

52. How much do you help others?

once a day

twice a day

many times a day

at night

a few days a week

weekly

Other (please say)

## Anything Else to Tell Us?

You can tell us anything more here

53. Is there anything more you want to say about current and future HIV services for people who are living in Tameside and Glossop?

## Prize Draw entries - don't forget to tell us how to contact you if you win!

If you want to enter the prize draw - there are two cash prizes of £50 for the winners - please give us a name and telephone number, or email address so Chris can contact the winners.

Many thanks for taking part in this survey.

Contact [chris@ght.org.uk](mailto:chris@ght.org.uk) or please call 0161 274 4499

54. How can we contact you if you win the prize draw? - a name & phone number or email address please